Ann Granberg 624 37th Street Richmond CA 94805

Jun 18th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I choose and stay with Sonic because I get superior service and very quick access to local customer service technicians when I have a problem. I used to use AT&T and was VERY unsatisfied with their service, and poor customer service. I had recurring problems with phone lines that they never addressed properly. There is no comparison between the two companies. I want Sonic to be able to continue to have access to the competitive market place.

I am against price hikes that will make telephone and internet service out of reach for older folks, like me, who have limited incomes.

I live in a Bay Area city that was always previously limited in access to decent choices until Sonic came on the scene. I want to have a full range of companies to choose from besides AT&T and other very large providers, who ALWAYS disappoint on all fronts.

In this day and age when access to broadband is critical to all aspects of our lives, we need plenty of competition in that market so reasonable people can make choices that work for them.

Ann Granberg